

Executive Summary

Mayor Parker outlined the following five priorities as the essential building blocks of her administration:



1. Jobs and Sustainable Development
2. Public Safety
3. Infrastructure
4. Quality of Life
5. Fiscal Responsibility

These five priorities depend upon technology solutions in order to succeed. Technology has the ability to supplement human capacity by allowing employees to work more efficiently and effectively while providing a better quality of life and opening new doors of opportunity for our citizens. The Information Technology Strategic Plan aligns directly to each of the Mayor's five priorities while working to optimize overall IT expenditures across the City of Houston.

The Plan includes six main goals:

1. Engage to enable IT to become a partner of choice
2. Create a resilient, scalable, and agile infrastructure
3. Transform the future IT workforce
4. Improve the overall management and delivery of IT services
5. Protect City information
6. Enhance citizen engagement

Texas is America's fastest-growing state, and Houston is one of three of the top five fastest-growing cities in the country, according to *Forbes*. The current economic situation offers unique opportunities. IT expenditures must be viewed horizontally across the enterprise. Opportunities to reach out and break down agency silos for greater economies of scale are prevalent. Opportunities to share agency data for new cross-agency collaborations exist.

Opportunities to be good stewards of the Earth by decreasing utility needs, limiting our carbon footprint, and reusing or recycling end-of-life electronics abound. IT is constantly seeking opportunities to decrease costs while improving services for all customers. We are continuously searching for ways to improve internally to better serve each City department, and ultimately, the citizens of Houston.

